

Juan M Lopez

Project Leader at Bancomer Transfer Services

maloso9@hotmail.com

Summary

- Information Technology Professional with 15+ years experience as database programmer, analyzing, designing and developing database structures like tables, indexes, stored procedures and functions using SQL Server. 4 years of experience as Project Leader, Project administration with CMM Level 5, 10 years in global customer and front line support in a web service and client/server environment. Hard working, detail and result-oriented, Customer focused, and accustomed to work closely with senior executives. Strong interpersonal and intercultural skills, excellent organizational and communication skills. Ability to work in remote teams, across time, geographical, and cultural boundaries. Ability to exceed performance expectations and accomplish corporate goals.
- 2 years working with .NET basic knowledge.
- 1 Year working with C# basic.
- I'm Able to successfully manage application development projects (on time and on budget) from 5,000 to 10,000 man-hours.
- Exposure and negotiation with IT manager and business department/process manager.
- Exposure to senior sponsors (CIO, business top-management) and dedicated PMO. Member of the project's executive committee.
- Experienced in mission critical, high availability and distributed database environments for large corporations. Experienced in developing infrastructure size estimates, and selecting tools and technologies for database administration functions.
- 3 year in financial areas, important technologies like SWIFT, ISO 8583, etc.
- Working with banking technologies in transferring transactions in the entire world.

Specialties

Team Members Negotiation

Gettings Things Done

Team Members Dysfunctions how to fix it

Microsoft Office 2007

MS Project 2007

Root-Cause analysis

Process validation

Team building and staff

Assesment/Design/implementation

Efficiency Improvements

Mapping Process

Experience with IT service issues and/or service requests, restoring services, and alerting and/or

escalating them to the appropriate specialist support groups

Experience

Sr. Project Leader at Bancomer Transfer Services

March 2010 - Present (1 year 10 months)

Comprehensive database management and migration from SQL.

Strategic business plan & payment agents strategy development and integration.

Project Leader at Softtek

November 2004 - March 2010 (5 years 5 months)

Project Leader for AMS projects, Nearshore Geography

1 recommendation available upon request

Team Leader at Softtek

November 2004 - September 2005 (11 months)

Team Leader for AMS projects, Nearshore Geography

Developer at Loyalty Marketing Services

2001 - 2003 (2 years)

Developer

full time developer in CRM systems and Loyalty application to DirecTV Mexico

-SQL developer and administrator

-Delphi 5.0 desktop application for loyalty services and customer services programs

Team Leader and Programmer at The Warranty Group

June 1998 - September 2001 (3 years 4 months)

-Comprehensive database management and migration from Q&A system to Access.

-Full development for Claims, Customer Services, productions department, applications.

-Full integrations of data form de DMV department from all USA into the system, for emailing and marketing purpose.

Gerente de Sistemas at Protectolada

1994 - 1998 (4 years)

System Manager

Empresa dedicada a la fabricacion de telefonos de uso rudo, tarificadores, Protectoladas, disyuntores de linea, secretariales, Interfonos digitales y para cajas de seguridad.

Skills

MS Project

Process Validation

Microsoft Office 2007

Efficiency Improvement

Root Cause Analysis

(5 years experience)

Databases

(10 years experience)

SQL Server

(10 years experience)

Application Development

.NET

Payments

Leading Projects

Requirements Analysis

Analysis

Project Planning

Compliance

User Acceptance Testing

Banking

Deliverables

Risk

LogMeIn

(5 years experience)

WebEx

(3 years experience)

Web Development

(3 years experience)

Web Services

(Intermediate, 1 year experience)

Websphere

(5 years experience)

SWIFT

(3 years experience)

Education

Instituto Politécnico Nacional

Ingeniero, Comunicaciones y Electronica, 1989 - 1993

Activities and Societies: Becado en el Instituto del Petroleo

Becado en el Programa de formacion de Investigadores del CINVESTAD

Instituto Politécnico Nacional

Tecnico, Especialidad en Plasticos, 1986 - 1988

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1 person has recommended Juan M

"Hes well organized and have hsi project well maintained. Also his knowledge of programmin are very impressive!!!"

— **RICARDO BRUNO**, *Systems Operations Manager, BTS, Inc*, managed Juan M at Softtek

[Contact Juan M on LinkedIn](#)